

"An Association of Specialist contractors committed to providing the best practices in plumbing, draining and gasfitting for the protection of public health, safety and the environment.



Serving the needs of plumbing contractors regardless of the size of their business, from sole traders to major plumbing employers and across all sectors of the Plumbing Industry".

MASTER PLUMBERS ASSOCIATION OF NSW™

Membership Services

LOBBYING

The Association represents the interests of the plumbing industry at the highest levels. Our aim is to protect and advance the industry by lobbying government, authorities, industry and other organisations impacting on its future e.g. protecting your license, security of payment, plumbing regulations and the introduction of an independent plumbing industry regulatory authority. All these issues have a major impact on the plumbing industry and your future as a licensed contractor.

- The Association lobbies on the industry's behalf at all levels of political representation, together with all water, gas supply, sewerage/ drainage, public works, environment protection and other relevant authorities.
- Dealing with legislation and the award so as the contracted plumber is not disadvantaged.
- Through the relevant regulatory authorities we campaign actively against unlicensed and unqualified operators in and around the industry.

PUBLICATIONS

Information is important to your success and the Association will keep you informed by the following publications. These are published with vital information such as changes to legislation, industrial relations and safety, new products and product development. They also tell what is happening within the Association. These publications are quality publications and are delivered direct to your door or inbox.

- **taped in** – Monthly e-newsletter of current events.
- **Awards** – The latest State & Federal plumbing awards.
- **Australian Standards and Legal documents** – Plumbing Code of Australia, AS3500 Plumbing & Drainage, AS5601/2004 Gas Code, Plumbing Works Contract for Residential & Commercial Work, Clearing of Blocked Drains Disclaimer.
- **Safety Management Systems:** In the **Members Only** section of our website there are templates and forms to assist members to develop and modify the "The Master Plumbers safety Management system for the plumbing industry".

LEGAL

The Association has a qualified industrial relations specialist on staff to assist members with both legal and industrial relations questions on the following:

- Offer of employment templates
- Drug and alcohol policy
- Equal employment opportunity policy
- Company property policy
- Grievance handling
- Leave policy
- Skin protection for outdoor policy
- Letter of first / second / final warnings
- Agreement for overtime instead of accruing RDO
- Small business fair dismissal code
- Use of individual flexibility arrangements
- Public holidays and National Employment Standards
- Personal / annual or carers leave.



APPRENTICE RECRUITMENT - MPAL

Master Plumbers Apprentices Limited (MPAL)
- Apprenticeship Scheme



- Australia's largest group employer of plumbing apprentices. MPAL has apprentices available for flexible short term or longer hosting.
- All apprentices undergo strict entrance criteria examinations and testing and those employed by MPAL are indentured.
- Flexible training arrangements with placement from 3 months.
- MPAL handles the registration, maintenance and finalisation of apprentices.
- Selection by skill level i.e. 1st, 2nd, 3rd or 4th year apprentices.

For membership assistance and queries on Services please call Lindsay or Nada on 02 8789 7000

RTO & ACCREDITED COURSES

In the business environment today, keeping up to date is a critical factor in remaining competitive. The latest trends and training programs are important to your success.

The Association can assist you with business management, seminars, estimating, quoting and costing, work health and safety including site inductions through our preferred consultants, at a discount rate to members.

The following accredited courses are available:

- **Sustainable Plumbing Practices**
- **Sustainable Alternatives** – Rainwater Tanks
- **Certificate III in Plumbing**
- **Certificate III in Roof Plumbing**
- **Certificate III in Gasfitting**
- **Certificate IV in Plumbing**
- **General Construction Induction Training (White Card)**
- **Confined Space Training**
- **Electrical Tagging and Testing**
- **Restricted Electrical Licensing**
- **Working at Heights**
- **Enviroplumber:** For appropriately trained members who wish to provide environmentally sustainable solutions for customers.



MARKETING AND PROMOTIONS

Websites: Members have access to the Association's website news articles and important industry updates. They will also have access to the MPA Association area, MPA Training, MPAL, Enviroplumber, Plumbing online and Findaplumber.



Members can have a listing on the following Association's websites:
www.findaplumber.com.au – Bringing more business to you. This site was created to give your business greater exposure to the general public. Regular referrals to members and over 20,000 hits a month, means this website is constantly generating business across NSW.

www.masterplumbers.com.au – The plumbing industry website contains a wide range of useful information in two sections: **General** for anyone in the plumbing industry and the **MPA NSW Members Only** section for NSW plumbing contractors.

www.enviroplumber.com.au – For appropriately trained members who wish to provide environmentally sustainable solutions for customers.

Member login services: Members have an additional range of services through the secure login page, such as: Cost of Employment Calculator, Pay rates — tradesperson, adult and apprentice rates, State matters and useful information i.e. Jemena network operator rules, Member forms — MPA Code of Ethics and Plumbing works contract order form, MPA Safety Management System & Codes of Practice, Membership renewal forms, Recent Association Submissions, MPA Training calendar of events, RDO Calendar and public holidays.



MASTER PLUMBERS ASSOCIATION OF NSW™

Membership Benefits

SAVINGS ON BUSINESS COSTS

The Association is able to offer its members huge savings in the following areas:

Insurance:

WFI Insurance offer a wide range of policies and insurance covers for business, trade, home, strata and investment property requirements, and farms.



MGA Insurance offers home warranty insurance made easy for non-structural plumbing work.



Motor Vehicle Discounts:

- Mitsubishi national fleet discounts.
- VW Corporate Plus Support program.
- Other manufacturer's discounts are also available at selected branches of Toyota, Ford, Hyundai and Holden.



Discount Fuel:



- Discount fuel available through StarCard accepted by 2150 Caltex, Ampol and Woolworths service stations.
- 24/7 Roadside assistance is optional.
- A fully documented expenses report for each vehicle makes monthly end of financial year tax reporting a simple task.

Qantas Corporate Scheme:

- Discount membership through the Association with Qantas.
- Free Frequent Flyer membership.
- Use of the Qantas Club lounges and facilities.



MASTER PLUMBERS ASSOCIATION OF NSW™

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INDUSTRY ACTIVITIES

By being a member of the Association, your opportunity to network with other members is unlimited.

The Association provides you with information nights, branch meetings, dinners and conferences. You also have the opportunity to meet suppliers and others that have a major interest in the industry.

Regional Committee meetings:

Come along to discuss local issues and meet manufacturers and suppliers to discuss their products and services.

Specialist seminars:

Regional and metro seminars are held on various issue of particular interest to the plumbing industry.

Golf days:

Network with plumbers in your area at the local branch golf day or the Association's Golf Day.

Annual Industry Dinner and Awards functions:

All members are welcome to attend these prestigious events celebrating the plumbing industry, which provide a venue to network and socialise.

MEMBERSHIP REQUEST FOR INFORMATION

For further information, please fill in your details and tick the boxes below to indicate which information package you wish to receive.

- Joining the Master Plumbers Association of NSW™
- Becoming an MPAL Host Trainer
- MPA Training opportunities

NAME:

COMPANY:

ADDRESS:

STATE:P/CODE:

EMAIL:

PHONE:

FAX:

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