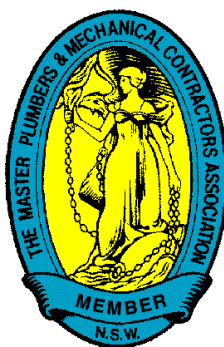


**THE MASTER PLUMBERS & MECHANICAL CONTRACTORS
ASSOCIATION OF NEW SOUTH WALES**



Code of Ethics

THE HEALTH AND SAFETY OF THE COMMUNITY as affected by all sectors of the plumbing industry is of prime importance and shall be protected to the best of a member's ability.

A MEMBER will observe the highest standards of honesty in all of his or her transactions, and shall in advertising avoid all use of false titles, ambiguous statements, misleading claims, or misrepresented quoting or charging policy.

A MEMBER shall endeavour to create friendly co-operation with his or her fellow members and assist them whenever possible, and shall not criticise another member without first discussing the matter with the Association.

A MEMBER shall at all times recognise that fair and genuine competition is a fundamental service to which all clients are entitled.

A MEMBER shall, at all times and in all dealings, endeavour to provide the highest quality of service and true value for money to their clients.

A MEMBER shall at all times comply with all operative plumbing and building codes, and with all operative codes of practice relating to occupational and public health and safety.

A MEMBER shall at all times respect and safeguard the premises and property of the client, and any other premises and property that may be affected by the performance of the member's work.

A MEMBER shall at all times endeavour to raise and promote the image and profile of the licensed professional plumbing tradesperson.

IN addition to it being illegal, it shall also be considered unethical for any member to sign, as a Licensed Plumber, any relevant documents on behalf of an unlicensed person enabling them to carry out plumbing work.

IN all matters relating to the interpretation of this Code, a member shall recognise the authority of the Association and its Constitution.